

City of West Palm Beach  
Risk Management Department  
David C. Holler, EHS Officer  
1000 45<sup>th</sup> Street, Suite 7  
West Palm Beach, FL 33407

“The Capitol City of the Palm Beaches”

February 28, 2002

Dear Mr. Scroggins:

I want to thank you for your prompt installation of the Air Probe Sanitizer in the City of West Palm Beach facilities at 1000 45<sup>th</sup> Street.

Prior to the installation of the Air Probe Sanitizers, the City of West Palm Beach investigated the option of having the HVAC air duct systems cleaned and treated. We has received cost estimates ranging from \$5,000.00 to \$98,000.00 to complete the remediation work. Similar work was conducted several months prior at City Hall, and to our dismay, the air quality problem has returned. Though the extensive research into air quality issues and remediation concepts, the conclusion was reached that dirty air ducts do not create dirty air, rather dirty air creates dirty air ducts. At this point, it was decided to approach the problem from a different direction and the decision was made to install the Air Probe Sanitizers.

The Air Probe Sanitizers have been installed at other City facilities with great success. Your company promptly installed the system into our existing HVAC air handlers and completed the project in a timely manner with little or no disruption to the daily work activities to the employees. Since the installation of the Air Probe Sanitizers the air quality has greatly improved and complaints from employees concerning air quality has dropped immensely. If future air quality issues arise in the City building, I will recommend the installation of the Air Probe Sanitizers.

Thank you,

David C. Holler  
Environmental, Health & Safety Officer

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